

Terms and Conditions

Last Updated: April 15, 2025

Welcome to Roy General Construction and Maintenance. Please read the following Terms and Conditions carefully.

1. Our rate

Our standard flat rate is \$135 CAD per hour. However, this rate may vary depending on the specifics of the assessment or project at hand.

2. Method of Payments

For your convenience, we exclusively accept payments through e-transfers at info@roygconstruction.com and cash in CAD funds. This policy helps us ensure secure and efficient transactions.

3. Deposits

Before any work commences, the deposit will be determined based on the project's overall scope, complexity, and unique requirements. During our initial consultation, we will engage in a comprehensive discussion to identify these factors and arrive at a mutually agreed-upon deposit. This ensures that both you and our team have a clear understanding of the financial commitment involved. This initial deposit is essential as it helps secure your project in our scheduling and covers upfront costs such as materials and labor. Our goal is to foster transparency and build trust as we embark on your project together.

4. Estimates

All written estimates we provide to our clients are valid for a duration of 30 days from the date of issuance. During this time, we encourage you to review the estimate thoroughly and reach out if you have any questions or need further clarification. It's important to note that materials and labor costs can fluctuate due to various factors, such as market conditions and availability.

Warranty

5. Workmanship Warranty

Our warranty is designed to offer you peace of mind by covering any defects in workmanship that may arise during the course of our services. This warranty is valid for a duration of one full year, starting from the date the project has been completed. We want to ensure that you are completely satisfied with our work, and this commitment reflects our confidence in the quality of our craftsmanship. Should you encounter any issues related to workmanship within this one-year period, please don't hesitate to reach out to us, and we will be more than happy to address your concerns promptly. Your satisfaction is our top priority!

6. Materials Warranty

In addition to the workmanship warranty, it's important to note that the products and materials utilized in our tasks or renovations frequently come with their own manufacturer warranties. These warranties provide an additional layer of protection and assurance regarding the quality and durability of the materials we use. Depending on the specific product, these manufacturer warranties can vary in length and coverages, often protecting against defects and failures under normal use conditions. We encourage you to keep track of any documentation related to these warranties, as they can be beneficial if you need to address any issues that arise with the materials in the future.

Website and Personal Information

7. Acceptance of Terms

By accessing or using our website, you agree to be bound by these Terms and Conditions and our Privacy Policy. If you do not agree to these terms, please do not access or use our site.

8. Access to the website

You may access our website for lawful purpose only. You agree not to use the site in any manner that could damage, disable, overburden, or impair the site or interfere with any other party's use of the site.

9. Personal information Collected

When you provide personal information to us, such as your name, email address, and any other contact information, you consent to our collection and use of that information in accordance with our Privacy Policy.

10. How We Use Your Information

We may use your personal information for the following purposes:

- To provide, manage, and improve our services.
- To communicate with you, including sending important updates, and materials.
- To process transactions and manage payments.
- Feedback from you will be displayed or used to improve our service and website.

11. Disclosure of Personal Information

We will not disclose your personal information to third parties without your consent, except as required by law or as details in our Privacy Policy.

12. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to enhance user experience. You can set your browser to refuse cookies, but this may limit your ability to access certain features of the site.

13. Intellectual Property

All content on the site, including text, graphics, logos, and images, is the property of Roy General Construction and Maintenance or its licensors. You are granted a limited, non-exclusive, and removable license to access and use the site for your personal, non-commercial use.

14. Limitation of Liability

To the extent permitted by law. Roy General Construction and Maintenance shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from your use of the website.

15. Amendments to Terms

We reserve the right to modify these Terms and Conditions at any time. Your continued use of the website following any changes constitutes your acceptance of the new terms.

16. Governing Law

These Terms and Conditions are governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein.

17. Changes to This Privacy Policy

We may update this privacy policy from time to time. When we do, we will post the revised policy on our website with an update effective date.

18. Contact Information

If you have any questions or concerns regarding these Terms and Conditional or Privacy Policy, please contact us at info@roygconstruction.com